



EXTERNAL EMERGENCY NUMBERS

		Police	101
		Fire Department Ambulance Services	112
Flanders		Gas Detection	Eandis 0800/65 065 Infrax 0800/60 888
		Electricity network Issues	Eandis 078/35 35 00 Infrax 078/35 34 33
Wallonia		Gas Odor	0800/87 087
		Electricity network Issues	078/78 78 00
Brussel		Gasdetection Gas Odor	0800/19 400 112
		Electricity network Issues	02 274 40 66
		Poison Control Center	070/24 52 45



INTERNAL EMERGENCY NUMBERS

	<p>Urgent cases or reporting dangerous situations (During your working hours, even if your JobCenter is closed)</p>	<p>02/887.71.31</p>
	<p>DaHome Safety safety@dajobs.be</p>	<p>02/548 94 27</p>
	<p>Prevention Advisor mrobert@dahome.be</p>	<p>0487.88.10.53</p>
	<p>Prevention Advisor tcroux@dajobs.be</p>	<p>0470.20.77.73</p>
	<p>Workplace health specialist estelle.spoel@mensura.be</p>	<p>02/549 71 00</p>
	<p>Reporting discrimination ebrams@dajobs.be</p>	<p>0470/85.48.13</p>
	<p>HR departement mo@dahome.be</p>	<p>02/549 71 00</p>



INSTRUCTIONS

WHAT TO DO IN CASE OF FIRE?

- Raise the alarm (warn other residents).
- Stop your activity and turn off appliances.
- Leave the building immediately, closing all doors and windows behind you.
- Leave all materials and personal belongings behind.
- Check that everyone has evacuated the building.
- Do not use elevators.
- Do not go back inside.
- Never open a door that feels warm to the touch (there may be fire on the other side).
- In case of smoke, keep one hand on the wall to avoid disorientation.
- Contact the fire department, the customer, and your JobCenter.

IF THE FIRE BLOCKS YOUR QUICKEST EVACUATION ROUTE, USE AN ALTERNATIVE EXIT SUCH AS A WINDOW OR ANOTHER DOOR.

If trapped by fire: (no other exit):

- Close all doors and windows in the room.
- If possible, take shelter in a room where water is available.
- Make yourself visible at the window.
- Seal the gaps around the door with damp cloths and wet the door if you can.
- Cover your nose and mouth with a damp cloth.
- Close other ventilation openings to prevent smoke from entering.
- If smoke develops: Lie close to the ground to breathe fresher air.

WHAT TO DO IN CASE OF POWER OUTAGE?

- Stop your activity.
- Inform the JobCenter and the customer.
- Do not attempt to restore power yourself (do not touch the electrical distribution box).
- In consultation with your JobCenter, either continue with certain tasks (if possible) or leave the workplace.



INSTRUCTIONS

WHAT TO DO IN CASE OF **FLOODING**?

- Stop all activities immediately.
- Turn off appliances.
- Shut off the water supply if possible.
- Assess the situation and contact the fire department for intervention.
- Leave the house.
- Close all doors and windows upon leaving.
- Ensure everyone has evacuated the building.
- Avoid using elevators.
- Notify your Jobcenter and the customer.

WHAT TO DO IN CASE OF A **SUSPICIOUS GAS SMELL**?

- Do not switch on or off any electrical devices.
- Avoid using fire or creating sparks.
- Open all windows and doors to ventilate the area.
- Leave the building immediately.
- Do not use elevators.
- Call the gas emergency number or your local emergency services.
- Inform your Jobcenter and the customer.