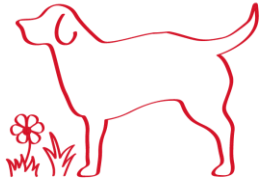




## Dealing with your clients' pets

As a housekeeper, chances are you will come into contact with your clients' pets. **There are a number of risks associated that can occur:**

1. **Fear or allergy:** if you are anxious in front of animals, your attention to other risks in the workplace may soften and you may no longer have full control over the situation..
2. **Blte marks or scratches:** an animals' behaviour is unpredictable to some extent. As a housekeeper, you are a stranger in their environment. The animal may feel threatened by you and may even react aggressively.
3. **Tripping:** pets running loose in the house can unintentionally cause you to trip and thus injure yourself.



Pets can disturb you during work and make the workplace unsafe, so it is important **to take some preventive measures** both as a housekeeper but certainly also as a client:

| CLIENT  | HOUSEKEEPER  |
|---|--|
| <p>Take the pets to another place then the one that is being cleaned.</p>   |  |
| <ul style="list-style-type: none"> <li>• Make sure your pets are in an enclosed space during your housekeepers' working hours. This can be done, for example, by placing them in the garden or in a cage/bench.</li> <li>• Also clear away your pet's toys to avoid tripping danger.</li> <li>• It is forbidden for the housekeepers to clean a litter box or a kennel for dogs.</li> <li>• Inform the JobCenter and your housekeeper that pets are present.</li> </ul> | <ul style="list-style-type: none"> <li>• You don't have anxiety or allergies? Then it is a good idea to meet the pets. However, do this in front of the client and then take the animals to an enclosed area.</li> <li>• Inform your JobCenter if you have a fear or allergy.</li> <li>• It is forbidden to clean a litter box or dog kennel.</li> </ul> |